

NORTH YORKSHIRE COUNTY COUNCIL
CHILDREN AND YOUNG PEOPLE'S SERVICE

Executive

24th July 2018

**OUTCOMES OF PUBLIC CONSULTATION ON DEVELOPMENT OF
NIDDERDALE DISABLED CHILDREN'S RESOURCES CENTRE, AND
SUBSEQUENT CLOSURE OF THE GHYLL AND BECK HOUSE DISABLED
CHILDREN'S RESOURCE CENTRES**

**Appendix 1 and 4 of this report contain exempt information of the type defined
in paragraph 3 of Part 1 of Schedule 12A to the Local Government Act
1972 (as amended)**

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is:

- To present the outcomes from the public consultation on the proposal to further develop Nidderdale Children's Resource Centre in Harrogate, introduce an Outreach Service in Skipton and subsequently close the Ghyll Children's Resource Centre in Skipton and Beck House in Starbeck
- To seek approval for progression for a decision from the Executive for the implementation of the proposals.

2.0 EXECUTIVE SUMMARY

- 2.1 There is a significant reduction in demand for overnight short breaks in the Ghyll Children's Resource Centre in Skipton and this continues to be reflected in future analysis of demand. This under use impacts on the quality of short break available to children using the centre and the cost effectiveness and the affordability of the provision into the future
- 2.2 There are £466K of savings still to be secured as part of the agreed Strategy for Supporting Families with Disabled Children 2015-2018. This proposal will provide savings as specified in Appendix 1 (exempt) whilst still retaining day care in the community and access to overnight short breaks in a Children's Resource Centre as required.
- 2.3 The proposal is to further develop the physical capacity at Nidderdale CRC in Killinghall to provide overnight short breaks for families in the Craven/Harrogate area. Some families may receive overnight short breaks from foster carers as an alternative to the CRC.

- 2.4 This would enable the Ghyll and satellite base at Beck House to be closed from 2019 and the buildings released for capital receipt
- 2.5 A small outreach team would be retained in the Skipton area to meet the needs of families and to provide day and holiday care.

3.0 BACKGROUND AND CONTEXT

- 3.1 There are currently four Children’s Resource Centres across North Yorkshire which are registered with Ofsted to provide high quality overnight short breaks to children with disabilities between the ages of 5-19 years. All four homes are recognised as good or above by Ofsted at last inspection as illustrated below:

Children’s Resource Centr	Location	Ofsted Inspection ratir
Morton on Swale	Hambleton	Outstanding
Cherry Tree Lodge*	Scarborough	Good*
Nidderdale and its satellite centre Beck House	Harrogate	Outstanding
The Ghyll	Skipton	Good

**Cherry Tree Lodge was a newly registered building when Ofsted Inspected, and as it was a new provision, there were limitations to what it could achieve in terms of Ofsted Registration.*

- 3.2 CRC’s provide overnight short breaks for the most complex children and young people with disabilities, many of whom require adapted accommodation and high levels of support. Therefore some children are unable to access overnight short breaks with foster carers.
- 3.3 Although The Ghyll has been well used in previous years, the current level of demand, the number of young people reaching 18 years in the next 12-18 months and the low level of predicted future need for its services brings the viability of the Ghyll into question both financially and in terms of the quality of the experience for children and young people.
- 3.4 There are (using performance data for the end of November 2017) only 43 disabled children and their families open to the Social Work team in Craven, 7 of which are accessing overnights at The Ghyll.
- 3.5 These figures have been double checked in response to queries raised as part of the consultation and remain accurate based on current trend data available
- 3.6 Currently as a result of the low level use of the service, an overnight stay at the Ghyll costs £750 per night, which is considerably higher than the other CRC’s at £450 per night which are operating at higher capacity.
- 3.7 It is estimated that only three existing service users will continue to use the provision by November 2019. Social Workers in Craven estimate that

there will be modest demand for three more young people (**based on current caseloads**) for overnight short breaks at The Ghyll between 2020 and 2022, but even those cases would commence with low overnight numbers. In the spirit of personalisation, parents/carers may also decide to use their indicative budget to finance a different support package to meet needs instead of overnight short breaks in the CRC's.

4.0 PROPOSAL

- 4.1 To maintain 3 high quality Children's Resource Centre Hubs across North Yorkshire providing a range of services including day and overnight care, support in the community, holiday programmes and services available to assist carers in the evenings and weekends.
- 4.2 To further invest in the development of facilities and capacity in Nidderdale CRC in Killinghall, Harrogate to cater for the needs of a higher number of children and young people by the summer of 2019.
- 4.3 To progress with closure of the Ghyll Children's Resource Centre in Skipton and the Beck satellite provision in Starbeck and to extend provision of short breaks for families in the Skipton/ Craven area from Nidderdale CRC in Harrogate.
- 4.4 To establish a small Outreach Support Service for families within Skipton which would also enable the needs of families in distant areas of Craven to be met e.g. Bentham.

5.0 FINANCIAL SUMMARY

- 5.1 The proposal would release funding as detailed in Appendix 1 (exempt information included).

6.0 CONSULTATION OUTCOMES

- 6.1 A 90 day public consultation took place from 22nd March 2018 - 19th June 2018 asking for feedback on the proposals.
- 6.2 This involved an online survey on the county council website together with five public consultation events (three in Skipton, and two in Harrogate). These included an additional meeting in Skipton towards the end of the consultation to provide follow up information relating to the proposed Outreach Service in Skipton following feedback from families requesting further details.
- 6.3 The consultation was made available in a range of different versions including easy read and a picture symbol version.
- 6.4 35 written responses were received in total from the on line survey (2 of which were completed by under 18's), plus 1 letter, 1 children's survey and a response from the parent carer forum NYPACT.

- 6.5 A total of 26 people attended the public consultation meetings and their questions have been incorporated in the complete list of consultation feedback detailed in **Appendix 2**.
- 6.6 The local authority has given due regard to all of the responses received and in doing this has considered whether the issues raised can be addressed within the proposal to minimise impact on families and ensure assessed needs of families can be met together with cost efficiency.
- 6.7 In response to the consultation feedback adjustments to the original proposal have been made as a result of the responses received and these include:

Outreach team

- Respondents stated that more information was required as to the size of the team and their responsibilities and whether the original proposal would provide appropriate staffing levels.
- In response the local authority has increased the size of the team to an equivalent of 2 full time equivalent posts, made up of a part time team to allow flexibility in working practices
- Increased demand would also be supported by the existing staff and relief team from Nidderdale CRC as required.

Location of a base in Skipton

- Respondents expressed concern that there would not be a base in the Skipton area for children with disabilities receiving respite care such as tea time and holiday provision.
 - In response the local authority has entered into discussions with Brooklands School to negotiate the use of the school premises for holiday and tea time provision. It is hoped that these discussions will reach a positive conclusion in July.
- 6.8 Following consideration of the consultation feedback, the local authority remains of the view that the Ghyll and Beck House should close in 2019 and that overnight short breaks for families should be consolidated in Nidderdale House. An outreach team should be based in Skipton to maintain a local presence and to provide day and holiday care support for families
- 6.9 The local authority acknowledges the anxiety expressed by parents and carers in terms of distance and the impact of change and if the proposal gains approval will work with parents/carers to ensure a smooth transition to new provision for children. Families will also be provided with the opportunity to review their current personalised support plan against the indicative budget and to identify any areas that they wish to change.

7.0 LEGAL IMPLICATIONS

- 7.1 All disabled children are 'children in need' under Section 17 of the Children Act 1989. Local authorities have a duty to undertake a 'holistic' assessment of disabled children which takes into account the needs of their carers and family context.
- 7.2 Local authorities have a duty to safeguard and promote the welfare of children in need in their area and to promote the upbringing of such children by their families by providing a range and level of services appropriate to their needs. Services provided should:
- Minimise the effect on disabled children within their area of their disabilities
 - Give children the opportunity to lead lives which are as normal as possible
 - Assist individuals who provide care for such children to continue to do so, or to do so more effectively by giving them breaks from caring (**Short Breaks Duty**) both at times of crisis and to ensure family life can be sustained effectively
- 7.3 Under the Breaks for Carers of Disabled Children Regulations 2011 local authorities must have regard to the needs of carers who would:
- Be unable to continue to provide care unless breaks from caring were given to them
 - Be able to provide care for their disabled child more effectively if breaks from caring were given to them to allow them to:
 - undertake education, training or any regular leisure activity
 - meet the needs of other children in the family more effectively, or
 - carry out day to day tasks which they must perform in order to run their household
- 7.4 Local authorities must provide a range of short break services which should include:
- Provision of day time care for disabled children in both their own homes and elsewhere including befriending, sitting and sessional services
 - Provision of overnight care for disabled children in both their own homes and elsewhere
 - Services available to assist carers in the evenings, at weekends and during school holidays
 - Provision that enables disabled children to participate in educational and recreational activities

- Emergency care

7.5 The proposals outlined within this report have minimal impact on the Local Authority fulfilling its statutory duties, a range of short breaks services will still be provided for disabled children and their carers in order to meet assessed needs.

8.0 EQUALITIES IMPLICATIONS

8.1 An Equality Impact Assessment has been undertaken and was presented in draft format as part of the consultation. It has been updated following the consultation period and is attached in **Appendix 3**. The final assessment will now be published on the NYCC website, and will be kept under review throughout delivery if proposals are approved.

8.2 The largest impact will be generated by the potential closure of the Ghyll and current users being relocated to Nidderdale CRC. Further impact will be increased transport and disruption in service provision during transition. There is a potential for negative impact on children and young people and their carers who have been used to accessing services within their area. However, it is anticipated the benefits afforded by improved services and facilities will mitigate the impact on a longer term basis.

8.3 The local authority has adapted the original proposal to increase the staffing of the outreach team to ensure a range of day and holiday care can continue to be delivered within the area. Steps are also underway to secure an agreement with Brooklands School as a base for activities within the area. If approved the local authority will carefully plan transition arrangements with families to minimise disruption and anxiety.

8.4 A further impact will be in relation to staff who may, as part of the staffing restructure, be potentially deployed to positions at Nidderdale. There are a number of staff vacancies at The Ghyll currently which will lessen the impact upon staff if we decide to freeze these posts or recruit to temporary positions. There will be a further impact of increased mileage from Craven to Killinghall.

8.5 If the proposals are approved, there will be disruption in the Nidderdale service whilst the redevelopment buildings works take place, however, close liaison with property should minimise this by being able to plan the service around the work and therefore lessen the adverse impact.

9.0 HUMAN RESOURCE IMPLICATIONS

9.1 The proposals if approved would result in a staffing restructure impacting on the staff at the Ghyll. There would not be any staffing implications for those working from Beck House as they are a satellite team from Nidderdale CRC. Any staffing restructures would be carried out in accordance with the local authority procedures for Human Resources and would involve union consultation.

10.0 RISK MANAGEMENT IMPLICATIONS

10.1 The risks associated with the closure of the Ghyll and Beck House have been identified as part of the planning process and are identified in **Appendix 4**

Key risks to the project are identified below.

Risk	Mitigation
Needs of families living within Craven cannot be met	Social workers will retain responsibility for working with families in the area and will be responsible for ensuring that assessed needs can be met. Families will be able to reconsider their personalised programme of support if they no longer wish to access overnight breaks provided by Nidderdale CRC. This could involve accessing foster care arrangements or utilising their personal budget in an alternative way
Risk that the Ghyll may close prior to the end of the project timeframes due to the number of vacancies and loss of staff therefore risking service delivery.	Current service users would be provided with alternative accommodation within Nidd, or Beck House. Transition arrangements would be planned carefully to reduce anxiety
Delay in timescales for developments in Nidderdale CRC	The timescales for the capital work have been carefully planned and some contingency for delay has been built in to the time line. Access to the Ghyll and Beck House will remain until Nidderdale developments are complete
Current closure of Kex Gill due to land slippage and subsequent detour of an alternative route	The current closure increases journey times from Craven area to Harrogate by approximately 25 minutes. Disruption will be minimised by talking with families regarding grouping short break stays, pick up from school, as well as discussing alternative options families may wish to explore. Transport arrangements will be reviewed to ensure risks of the longer journey are safely managed

11.0 IMPACT ON OTHER SERVICES / ORGANISATIONS

- 11.1 These proposals will impact on a small number of services and organisations. It is hoped that a partnership will be established with Brooklands School in order to establish a base for outreach provision in the area. Negotiations are currently underway.
- 11.2 Transferring services from Craven to Harrogate could potentially impact other services such as Health and Adult Services, or Continuing Health Care funded places. There are currently young people receiving service from the Ghyll that are fully funded by Adult Services and Continuing Healthcare and therefore will incur additional travel costs if they choose to purchase service from the Nidd site rather than the Ghyll.
- 11.3 Closure of the Ghyll may result in a wider range of provision being purchased from local community groups for young people in the Craven area (e.g. SELFA).
- 11.4 The outreach service may also assist in meeting the needs of young people who are assessed at a more moderate level as assessed by the DCS team. These young people would not routinely meet the criteria for an overnight break from the CRC.

12.0 ENVIRONMENTAL IMPACT

- 12.1 The main impact will be as a result of increased travel by road to access overnight respite at Nidderdale CRC. This has also been effected by the current closure of Kex Gill with the detour route adding a further 20-30 minute journey to Nidderdale CRC.
- 12.2 Access to the Nidderdale CRC will be improved as a result of the work to improve car park and access facilities and should not impact on traffic flow on the main road in front of the site.

13.0 RECOMMENDATION

- 13.1 It is recommended that the Executive approves
- Progression with the development of the site at Nidderdale CRC, closure of the Ghyll and Beck House and the establishment of an outreach team in Skipton.
 - The investment of £204K to complete works and authorises the Corporate Director, Strategic Resources to allocate such funds accordingly

Background Reports

- Strategy for supporting families with disabled children and young people 2015-2018
- Executive Report – 13th March 2018
- Draft Equalities Impact Assessment

Appendices

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| • Financial | <u>EXEMPT</u> | Appendix 1 |
| • Consultation Responses and Analysis | | Appendix 2 |
| • Equalities Impact Assessment (updated) | | Appendix 3 |
| • Risk Log | <u>EXEMPT</u> | Appendix 4 |

Stuart Carlton
Corporate Director – Children and Young People’s Services
26.6.2018

Written feedback to Disabled Children's Service CRC consultation**5 Public Consultation sessions took place – 26 attendees**

Monday 26th March 2018	Skipton	2 sessions
Monday 23rd April 2018	Harrogate	2 sessions
Monday 18th June 2018	Skipton	1 session

35 written responses were received (32 via the web consultation, 1 young person's format and 1 letter)

19 responses were from parents or carers

3 responses were from under 18

8 responses from professionals

3 responses from family friends

1 response from NYPACT

The consultation responses were separated into themes and have been grouped into these themes in order to respond.

TRAINING

Training: Does not take into consideration, training planning and organisation, while you are likely to use relief pool to fill gaps often these workers are unavailable to complete the trading required to works in less structured environments

Response: All services will be run by the core staff team from the Children Resource Centres (CRCs) who have to undertake mandatory training and specialist training before they can work with young people. In line with the Ofsted registration we always have to have staff on duty that are trained to a particular level that is safe for themselves and young people, the services do not run without this. The relief members are staff are expected to have a certain level of training but will always be supported by core staff on shift where there are any gaps. Nidd CRC already functions as a CRC with a large staff team of skilled, trained staff and we anticipate that the Skipton outreach team would be made up of the skilled staff remaining at The Ghyll.

TRAVEL AND TRANSPORT

I am concerned for families having to travel this distance as I am sure they will not be given transport

Response: Estimated costs for transport for young people currently using The Ghyll have been calculated and been included in the financial model. Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break. Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already has young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. There is an established skilled team at Nidd CRC and when offering a new service staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully.

Transferring services to Nidderdale would have massive implications for families. The increased anxiety the children would face with over an hour each way travelling time would cause distress to children and parents. Parents have a great deal of trust and respect for staff working at The Ghyll and it has taken time to build up these relationships.

Response: Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already have young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. There is an established skilled team at Nidd CRC and when offering a new service staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all involved have the most up to date information and that the young person's needs are being met fully.

Due to our locality, we currently travel nearly 20 miles to access The Ghyll. If services moved to Nidderdale, this would add considerable traveling time and also health issues as my child has seizures on long journeys. We live remotely in the Yorkshire Dales and I think there needs to be more clarity on the provision for transport.

Response: Estimated costs for transport for young people currently using The Ghyll have been calculated and been included in the financial model. Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break. Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already has young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. There is an established skilled team at Nidd CRC and when offering a new service staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully.

Because these facilities will be taken away from the local craven children and it is difficult for autistic/epileptic children to travel as far as Harrogate once a month never mind twice a week.

Response: Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break.

Travelling to other resource centres which are not in our area would cause our son distress as the travelling time would be at least an hour is not more.

Response: Estimated costs for transport for young people currently using The Ghyll have been calculated and been included in the financial model. Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and

families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break. Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already have young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. There is an established skilled team at Nidd CRC and when offering a new service staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully.

Because my daughter love it there because she is autistic she does not like change and for me it's only 5 mins drive from home and sometimes if she has seizure I drop her off later on it will be impossible for me to do that there (Nidd CRC) so that's why it's really comfortable there (The Ghyll) and they don't have to travel long distance as well

Response: Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already has young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. There is an established skilled team at Nidd CRC and when offering a new service staff will undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break. The daycare services (tea stays, holiday care, and daycare) will remain locally and could be provided by the outreach team.

Attending Nidderdale may be a 90 mile round trip from North Craven, though may be shorter in school term times for pupils at Brooklands school. for young people who struggle with travelling, this may make services in practice very difficult to access.

Response: Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break.

As a close family member to a user of the facility I feel it is very beneficial to have a local facility for the service user. I also have noticed how valuable it is for the respite it gives the immediate family. It is a great service and easily accessible with it being local. If this service was moved to Nidderdale it would

make it very impractical for the service user to attend the service and I feel the benefits of the service would be outweighed by the cons. The travel to and from the service would make the service user more agitated and would make the service users behaviour more difficult to manage following the journey. Also her family were able to get to and from the facility easily if there may be an emergency or if there was any other need. This would also be impractical with the new service being so far. Taking this service away from Skipton would probably lead to the service user not being able to use the service and this would be taking away a vital need of the family. This short respite for the whole family allows the parents to take their devoted attention away from there disabled child and taking this away would create suffering for the whole family. I hope that you can reconsider the need of this facility.

Response: The Ghyll staff and environment have provided a good service for young people and their families, however, the numbers of young people using The Ghyll has been decreasing over the last 3 years and this is proving to be an expensive service to run on limited and diminishing overnights, also as the number of young people using The Ghyll has decreased the lack of peer group and level of activities and opportunities in comparison to other sites has also become more limited. The local authority recognises that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities.

STAFFING:

I do not believe the figures you have provided to be true, I know personally of 2 families who have recently be turned away from The Ghyll who were in desperate need of emergency respite they were turned down due to the fact the Ghyll is due to close and doesn't have enough staff at present to provide a safe service (they cannot take on new staff due to proposed closure) .

Response: The figures have been checked and verified working with the Skipton and Craven Disabled Children's Social Work team and the Strategic and Performance department around population figures and trends. We can only calculate based on current use, assessed need and service requests received to the service. The social work team have provided figures based on who they think will require an overnight service in the future. There will be children who we are unaware of that move into county or receive diagnosis but we had to base the figures on what we know given current case load information and trends in the past and population predicted into the future.

The Children Resource Centres are primarily to provide planned short break services, however, they will endeavour to respond to emergencies where possible. The Ghyll has only received one service request for overnight provision that could not be met in the last 12 months and this was as a result of

the pending public consultation meaning we were unable to recruit staff until a formal decision is made about the future. An alternative service was offered at Nidd/ Beck CRC.

The hours suggested for the outreach team are not nearly enough. There is no base for these outreach teams, young people accessing the ghyll do so as a means of socialising with their peers and spending time away from home just like any other teenager. How can they do this with only one carer, where will they go? what will they do? They cannot roam the streets or spend all their time in a coffee shop. Where will the facilities be to enable our young people to be changed with dignity and privacy, there is only one changing places toilet in the whole of craven and that is only open mon-fri 9-5. It is always the case that when a young person is in a wheelchair they are sidelined in any process because their needs are too high, where will the hoists be, how can it be more cost effective when two people will be required to care for my child as she is in a wheelchair and needs 2 people to move her.

Response: The hours have been checked and verified during the consultation process. All CRC services will be run by the core staff team who have to undertake mandatory training and specialist training before they can work with young people. In line with the Ofsted registration we always have to have staff on duty that are trained to a particular level that is safe for themselves and young people, the services do not run without this. The relief members are staff are expected to have a certain level of training but will always be supported by core staff on shift where there are any gaps. Nidd CRC already functions as a CRC with a large staff team of skilled, trained staff and we anticipate that the Skipton outreach team would be made up of the skilled staff remaining at The Ghyll. Initially this can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands School regarding a future service base. Hub services will be also be developed to create opportunities for the young people to get out to do activities in the community and trips out. All equipment requirements are considered for all activities and risk assessed accordingly.

The staffing has been run down prior to the consultation, there has been no recruitment as posts become vacant, no filling of posts by staff within the same management structure seconded across from Nidd/ Beck (management excepted), and it feels that the process of closure has preceded the official decision making process. Some young people therefore face being moved from the Ghyll, to Beck House, to Nidd which could be very unsettling for autistic and severely learning-disabled youngsters

Response: Permanent staff at The Ghyll who have left over the past few months have not been replaced. This protected the employment rights of staff who have remained. The alternative would have been to replace these posts with temporary staff but social care recruitment in Craven is difficult and would not have delivered sufficient workers with QCF3 in the appropriate timescale. With such low numbers using The Ghyll it would not have been cost-effective to fully staff the unit.

Staff also need job security and support so just being offered 2-3 hours here and there for different families is not appealing and therefore you will always have high staff turnover if you can get anyone at all! A specialist team like the team from The Ghyll is needed to offer this specialist care to families in need of help!

Response: The figures have been checked and verified working with the Social Work team and the Strategic and Performance department around population figures and trends. We can only calculate based on current use, assessed need and service requests received to the service. The social work team have provided figures based on who they think will require an overnight service in the future. There will be children who we are unaware of that move into county or receive diagnosis but we had to base the figures on what we know given current case load information and trends in the past and population predicted into the future.

There is currently a moderate level of day care hours provided from the Ghyll and we aim to meet this need with the outreach service. We have calculated the amount of staff required to cover these hours with the potential to increase hours when new referrals are received in this area. Nidd CRC already functions as a CRC with a large staff team of skilled, trained staff and we anticipate that the Skipton outreach team would be made up of the skilled staff remaining at The Ghyll.

LOCAL SERVICE DEMAND:

I currently teach at Brooklands school for children with server learning difficulties, we are currently full to capacity and still receiving more admissions requests we are currently looking to adding another class next academic year. We have high numbers of key stage one children who don't yet access respite but whose families will most definitely need support in the form of respite in the near future and not have anywhere locally to provide this would be a tragedy. The Ghyll provides an amazing service to the children and young people who go there and it is an absolute lifeline for local families. I urge you to reconsider the proposed closure.

Response: The figures have been checked and verified working with the Social Work team and the Strategic and Performance department around population figures and trends. We can only calculate based on current use, assessed need and service requests received to the service. The social work team have provided figures based on who they think will require an overnight service in the future. There will be children who we are unaware of that move into county or receive diagnosis but we had to base the figures on what we know given current case load information and trends in the past and population predicted into the future.

This service has always had fluctuation of need. Should look to have smaller satellite setting that continues to offer a range of services. You say the building does not facilitate a friendly environment so I don't see how you plan to keep this for further use and if you don't plan to keep this building what will be provided.

Response: The Ghyll staff and environment have provided a good service for young people and their families, however, the numbers of young people using The Ghyll has been decreasing over the last 3 years and this is proving to be an expensive service to run on limited and diminishing overnights, also as the number of young people using The Ghyll has decreased the lack of peer group and level of activities and opportunities in comparison to other sites has also become more limited.

If the decision to close the CRC is agreed then the overnight service will move but the proposal is to provide the day care, tea stay, and holiday service locally. Initially this can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands school regarding a future service base.

The proposed staffing level does not address the current need yet these families already have request for increase never mind any new referrals.

Response: The proposed staffing level will address current need for day care hours with the potential of meeting new referrals of need for daycare outreach services. The staffing model has been calculated based on current day care service provided from The Ghyll (standalone care from overnights) and has considered an increase in need.

More accessible services to support families in need. I hear too many times that we simply don't have staff or services to meet the needs of challenging young people. Offering families money to buy in their own support is all well and good but there just aren't the highly trained staff needed to provide this care.

Response: All CRC services will be run by the core staff team who have to undertake mandatory training and specialist training before they can work with young people. In line with the Ofsted registration we always have to have staff on duty that are trained to a particular level that is safe for themselves and young people, the services do not run without this. The relief members are staff are expected to have a certain level of training but will always be supported by core staff on shift where there are any gaps. Nidd CRC already functions as a CRC with a large staff team of skilled, trained staff and we anticipate that the Skipton outreach team would be made up of the skilled staff remaining at The Ghyll.

This is what keeps my family together, we are not eligible to go to a different facility as we do not use overnight care as apparently The Ghyll is too busy! Which completely contradicts what has been said at the consultation

Response: Families who are assessed as needing overnight short breaks will be offered alternative services, direct payments, foster care and Nidd CRC if appropriate. Day care support will remain locally.

The information NYCC proposed about future numbers of children accessing The Ghyll is completely incorrect. In addition to this there are many parents wanting to access The Ghyll and who meet the criteria but are declined due to being told it is full. Social Care workers also put additional barriers in the way making it difficult for parents to access services.

Response: The figures have been checked and verified working with the Social Work team and the Strategy and Performance team around population figures and trends. We can only calculate based on current use, assessed need and service requests received to the service. The social work team have

provided figures based on who they think may require an overnight service in the future. There will be children who we are unaware of who move into the county or receive a diagnosis but we had to base the figures on what we know given current case load information and trends in the past and population predicted into the future.

I have been working with social care to find a suitable worker fit my child for over 3 years without success. My child does not have behavioural difficulties or high medical needs and there are a lot of children with more complex needs attending The Ghyll. Care Workers are not willing to take on our children due to the low pay offered by North Yorkshire and the high risk SEND children can pose. You are removing a service and proposing a total inadequate solution.

Response: All CRC services including the outreach team will be run by the core staff team who have to undertake mandatory training and specialist training before they can work with young people. In line with the Ofsted registration we always have to have staff on duty that are trained to a particular level that is safe for themselves and young people, the services do not run without this. The relief members are staff are expected to have a certain level of training but will always be supported by core staff on shift where there are any gaps. Nidd CRC already functions as a CRC with a large staff team of skilled, trained staff and we anticipate that the Skipton outreach team would be made up of the skilled staff remaining at The Ghyll.

The Ghyll is a great service that helps many families that need the support. The families could do with having more time allocated to them for their children not the facility closing down. I think the appropriate authorities should reconsider their decision to close down the Ghyll.

Response: We recognise that The Ghyll is valued by families who use it but the proposal to close The Ghyll has followed very detailed analysis of the numbers of children currently using the service and children who may need it in the future. Based on that information we do not feel it is cost effective to keep The Ghyll open.

I think a lot of people rely on this service, it's so hard for the family's and parents of these young disabled children, it's very important that the council supports these families as it gives them time to rest and have some spare time of their own as a lot of these children require around the clock attention and it's just physically draining for the family's, providing them with a bit of time off isn't a big ask and would benefit the commute as a whole as it will allow the families of these children to integrate and actually feel and become a part of the local community. It would help them with their own mental and physical recouping. I really hope that The Ghyll in Skipton remains open and that the council recognises the service as being as important as it is.

Response: The Ghyll staff and environment have provided a good service for young people and their families, however, the numbers of young people using The Ghyll has been decreasing over the last 3 years and this is proving to be an expensive service to run on limited and diminishing overnights, also as the number of young people using The Ghyll has decreased the lack of peer group and level of activities and opportunities in comparison to other sites has also become more limited. The local authority recognises that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities.

Why aren't services changed in bigger towns? Why is Craven left without any resource centres yet Harrogate is modernised leaving Craven families disproportionately affected.

Response: There are 4 Children Resource Centres in North Yorkshire. Each of the other 3 sites provide services to between 25-35 young people and their families. The figures in the last 5 years and forecasting into the future have shown that The Ghyll has reduced numbers in comparison and therefore this makes The Ghyll more expensive to run for overnight provision.

I believe from a consultation meeting that figures that NYCC were quoting about demand are woefully underestimated, how can you predict future usage when your figures are wrong, who is going to believe you in the future when decisions are made using inaccurate sums.

Response: The figures have been checked and verified working with the Social Work team and the Strategic and Performance department around population figures and trends. We can only calculate based on current use, assessed need and service requests received to the service. The social work team have provided figures based on who they think will require an overnight service in the future. There will be children who we are unaware of that move into county or receive diagnosis but we had to base the figures on what we know given current case load information and trends in the past and population predicted into the future.

We need a local service in the area for our children. We don't want to feel we are abandoning our children so keeping it local is the best option. Also we want them to access local activities and services to feel they are included. Social inclusion is important to us! Plus keeping The Ghyll open means our children will have somewhere to go to give us and them respite locally and they will have the availability unlike other places. A lot of parents are not aware of the service so if they were informed it would be used more.

Response: The local authority recognises that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities. The local authority plans to enhance local opportunities and experiences by working in partnership with the local special school and other agencies. The Disabled Children's Service will continue to assess young people who meet the criteria and signpost and refer them to service in line with the outcome of their assessment of need.

We have had an autism diagnosis for 3 years and at no point have we been offered overnight respite. Perhaps demand is falling because NYCC are not promoting services?!

Response: Overnight provision is provided based on the level of assessment and meeting the criteria for an overnight short break. The Disabled Children's Service will discuss overnight services where appropriate.

Foster carers and short break providers are not interested when it comes to children with complex needs and lots of equipment. Why would we want people coming into our homes when it is supposed to be respite. These children are supposed to be getting help to access things outside the home like any

'normal' child, not being shut away in their homes because of their disability, it's like going back in time, when these children were never seen. Why don't you close Beck House instead of refurbishing that and use the money for The Ghyll, spread the services throughout the area instead of concentrating them in one and making it difficult for them to be accessed. On speaking about this to other parents and carers it seems that many families are wanting to use The Ghyll but are constantly being told that there is no room and they have to wait for places, so this surely flies in the face of not enough children to use it. Travel times will be bordering on the unacceptable with the road problems at the moment for most children but for some families travelling time will be over an hour without any delay which is unacceptable in your policy

Response: Beck House will be closed only when Nidderdale has been completed. We have checked the numbers carefully and there is not sufficient need or demand to retain The Ghyll as a Children's Resource Centre. Some families do receive services in the home to support them and a number of children have overnight short breaks with foster carers, even with equipment and minor adaptations and those children and families speak positively about the breaks they receive.

This will have a big impact on the quality of support available for Craven families, both for children who have overnight services and those who have day care. Although the consultation talked of an outreach team based at The Ghyll, it is clear under the proposals that The Ghyll would be closed. Both staffing support and a suitable building as the base for services are needed, as is suitable and accessible transport for outreach activities. The figures seem to substantially underestimate the number of service users in the Craven area in future. Both Craven social workers have submitted what we see as more realistic numbers and levels of demand elsewhere in the consultation process. The cost and the difficulty of transport provision for young people to get to Nidderdale also seems to be underestimated. Attending Nidderdale may be a 90 mile round trip from North Craven, though may be shorter in school term times for pupils at Brooklands school. For young people who struggle with travelling, this may make services in practice very difficult to access. I think this is a real and significant concern for a number of families currently using the Ghyll. I can appreciate that the service has become more expensive per child per night than other services. In recent years The Ghyll has often taken children on emergency placements because of their greater availability. This has saved the authority the very high cost of residential placements, at least on a temporary basis. On the ground, the issue has been not so much 'will The Ghyll close in late 2019' as proposed in the consultation, but will The Ghyll survive until to the end of 2018. I can fully appreciate the financial pressures that the local authority are under, and that The Ghyll is an expensive service. Because the closure plan is perhaps a way that the authority can make significant savings while impacting a relatively small number of families, we should not lose sight of the fact that it will have a very strong negative impact for those families. My worry is that more families will break down and the local authority will need to make more very expensive residential placements. It may only take 2 such placements to wipe out all of the savings proposed in this scheme, if a typical residential placement is £200- 300 000 per annum.

Response: Our aim is to still support families with services which meet their needs. Where families from Craven clearly need an overnight short break it will be provided in the most appropriate way; in their own homes, with foster carers or, in the most complex cases, with a break in a CRC. We want children to live with their families and to provide services that support and sustain their caring role. The figures have been checked and verified during the consultation process.

SELFA could provide a number of Short Breaks opportunities including: After school clubs Weekend trips/workshops Holiday workshops, weekend residential breaks , family trips and short breaks

Response: NYCC have met with SELFA to explore options for the future and these will further be explored once the outcome of the public consultation is concluded.

NYPACT: Overnight provision – Whilst the provision at Nidd may be suitable for some children and young people, particularly those based in Skipton, we would ask the local authority to consider the distances involved for those living further away. Bentham, for example, is at least 45 minutes further away taking the overall journey time to at least 1 ½ hours in each direction. We would ask the local authority to additionally consider whether the closure of the Ghyll and the transfer of overnight provision so far distant to some families might lead them to consider requesting residential educational provision instead. Given the local authority is also currently consulting on a strategic plan which has as one of its main themes a more local approach it seems at odds that this consultation seeks closure of Craven’s local respite provision.

Response: Families who are assessed as needing an overnight short break will be offered alternative services, direct payments, foster care and Nidd CRC if appropriate. Transport and travel time are considered in the proposal and patterns of stays will be considered carefully to minimise number of journeys and mileage where possible.

OUTREACH

If you are closing The Ghyll then any new 'hub' facilities need to be accessible and have appropriate facilities to meet the needs of all young people e.g. hoists and other such equipment It cannot just be taking children to activities as that would not be appropriate.

Response: Initially this can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands School regarding a future service base. Hub services will be also be developed to create opportunities for the young people to get out to do activities in the community and trips out. All equipment requirements are considered for all activities and risk assessed accordingly.

The lack of a clear strategy for day care provision in craven does little to reassure families

Response: An outreach framework and model has been proposed and is available on the consultation pages.

I do not agree with the provision of outreach because there are no facilities available in the community to ensure young people have toileting facilities that support their dignity and comfort.

Response: Work is being undertaken to identify an appropriate base, and there will be further work done to address the lack of accessible facilities in the Skipton area. However, activities within the community and trips from the CRC will still be planned and risk assessed to provide young people with the opportunity to have different, positive experiences.

Rumour has it that Brooklands school will be used, I sincerely hope not, after spending all day there my child will not want to stay any longer just so she can have a tea visit, how many teenagers want to spend any longer in school than they have to, just because they have additional needs does not mean that you can treat them differently to 'normal' teenagers.

Response: Work is being undertaken to identify an appropriate base, and there will be further work done to address the lack of facilities in the Skipton area. However, activities within the community and trips from the CRC will still be planned and risk assessed to provide young people with the opportunity to have different, positive experiences. Initially these services can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands School regarding a future service base. If a partnership is made with Brooklands, work will be undertaken by staff to ensure that different experiences are provided outside of school hours and the focus of activity will similar to what is provided now by Children Resource Centres.

The proposed staffing level of three half time posts is inadequate, therefore this should be addressed.

Response: The model has been revised during the consultation period and the model now includes 4 part time members of core staff which will include a Senior Resource Centre worker post with some co-ordination responsibility. The model will be supported by the local relief team and will receive support from the Nidd management and staff team.

In closing The Ghyll an alternative base is needed

Response: Initially these services can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands school regarding a future service base.

Leave The Ghyll open an outreach worker is no good if they have nowhere to take the children to change them we need ceiling hoists to meet sensory needs quiet spaces are needed and a sensory room in winter they need somewhere warm and in summer a safe space to play outside The Ghyll has all these facilities nowhere else in Skipton does so where will the outreach worker take our children?

Response: Work is being undertaken to identify an appropriate base, and there will be further work done to address the lack of facilities in the Skipton area. However, activities within the community and trips from the CRC will still be planned and risk assessed to provide young people with the opportunity to have different, positive experiences. Initially these services can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands School regarding a future service base.

Children from Skipton belong and have a right to remain in their own area where they have a sense of belonging to their own community and where people know and recognise them and stop to say hello this enables children to feel valued, build their self-esteem and grow in confidence why stop the most vulnerable children feeling safe in their own communities where they are developing healthy relationships they are enjoying and achieving whilst spending time at The Ghyll and making a positive contribution to build their family bonds so they can continue to live in them family homes and continue to live in their own community and see people and faces they recognise whilst out and about

Response: The local authority recognise s that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities. The local authority plans to enhance local opportunities and experiences by working in partnership

with the local special school and other agencies. The Disabled Children's Service will continue to assess young people who meet the criteria and signpost and refer them to service in line with the outcome of their assessment of need.

NYPACT: Outreach – we discussed the outreach model outlined in the proposal and would ask the local authority to consider that this does not provide sufficient for local needs as outlined above, however if a greater outreach model could be considered, with a proper base and appropriate changing facilities then it could be opened up to use by families in the area who receive direct payments or discretionary short breaks grants, or those who may wish to use DLA or personal income to fund respite for their children and young people therefore opening up a potential funding stream to facilitate providing a better outreach model. It is noted that Craven is a very difficult area to recruit and retain direct payment workers so this could well be a way of supporting families in this area.

Tea time provision – We would ask the local authority to recognise the huge importance that parent carers place on this aspect of the Ghyll provision and that consideration needs to be given to how this could be maintained in the case of a closure. It is not possible to meet this need at Nidd so given that there are no 24 hour publicly available changing places available in the entirety of Craven and given that the Ghyll building would eventually be sold, where would these vital tea time sessions be held? In addition, the current outreach model does not allow for significant enough staffing levels to manage the needs of a group of children and young people with complex needs.

Response: The outreach service would remain locally to meet day care needs within the area and access local activities. The local authority plans to enhance local opportunities and experiences by working in partnership with the local special school and other agencies. We are currently in discussions around a partnership with the local special school and whilst this is developed the Ghyll site will remain in use for the daycare services including the tea stays. The proposed staffing level will address current need for day care hours with the potential of meeting new referrals of need for daycare outreach services. The staffing model has been calculated based on current day care service provided from The Ghyll (standalone care from overnights) and has considered an increase in need.

Once the service is fully established, development work will be ongoing in order to review and consider potential expansion in line with local need.

There is a significant need for provision to be developed for older young people in the 18-25 age group.

Response: The Children's Resource Centres are registered with Ofsted as wholly and mainly a Children's home and therefore need to ensure that the service is predominantly offering young people under 18 a service. However, in some cases there is some scope to extend the service to a young person in transition up to their 19th birthday. In these cases, Ofsted want to see evidence that having an adult in placement does not have any negative impact on the children's services and that there is a clear transition plan in place for that young adult.

There needs to be a more co-ordinated approach to the care of young people and adults across both children and adult services. By having both services so separate young people suddenly lose the people they were friends with and familiar with and some younger adults are then placed with other adults which can limit their opportunities and personalities.

Response: We have consulted with colleagues in Health and Adult Services about sharing a service in Skipton but the adult short break unit in Skipton is already fully occupied and The Ghyll is not set up for adult care.

It was proposed that foster carers would take over short breaks but for my family, pre-The Ghyll, it took over 12 months to find a foster carer who quit after 1 session! The 2nd foster carer was found in just under 12 months and although lasted a number of months they couldn't progress to having my child overnight or any lengths of time as the correct equipment was not given....for children with complex needs foster carers are not appropriate

Response: Statement In the event that there was a family based option for a severely disabled child we would ensure that there was suitable equipment to make that placement safe and would carefully commence introductions between carers and the young person. Although family based short breaks are not suitable for every young person we believe that children should have the opportunity to stay with a family where possible.

SUGGESTIONS TO CONSIDER:

A building exactly the same as the Ghyll that offers exactly the same as the Ghyll with staff as highly trained as those at the Ghyllplease don't let Skipton and its most vulnerable children lose this wonderful service

Response: Developing a new service in Craven to replace The Ghyll would require significant capital investment and staffing such a setting would be expensive and would not help generate the level of savings required.

The Ghyll could become a community building used not only for short breaks but for groups. Fees for use of the building should be reasonable and affordable for charity groups - how can that be achieved? Consider selling beds to other local authorities.

Response: This was proposed in original plans for the Ghyll however, it was difficult to ensure the charges to other authorities were competitive whilst still covering costs to open the Children's Resource Centre. Selling beds is something NYCC already do on a small scale across the Children's Resource Centres in the county. It is an area that is constantly under review with the aim to broaden this further in the future.

The criteria for short breaks should be looked at, to open the service to more disabled children, and the facility for parents to use PIP or direct payments to pay for the service. Rather than thinking how the service can be reduced to meet the county budget, consultation should look at how the service can be developed to earn money. Speculate to accumulate and stop being so inward looking.

Response: There is currently no plan to revise the eligibility criteria to children who are less severely disabled. There is an overnight short break criteria to ensure that children who stay overnight do so because carers have severely disrupted evenings and need a break. Less than a quarter of families using services from DCS have overnight breaks.

Consultation with parents and a wide range of professionals involved in the provision of services to disabled children and young people is crucial as they know what is needed. Consult with other local authorities/unitary authorities to see what they do. Look outward.

Response: We have consulted with a number of local authorities about short breaks. All local authorities will be looking at the cost of services and will need to make efficiencies.

Options for base for services there are new developments in Skipton, this would be an opportunity to plan an establishment with facilities to meet the needs of young people council/ housing association rental, to source a house / bungalow that could be adapted to meet the young peoples need, no investment buildings require equipment to meet personal care needs, a safe and friendly environment to play and develop skills if building permitted space that can be

used by other services ie contact/ early year pre-school support and advice used by a range of professionals. Meetings etc a multi-use facility with a booking and planning systems.

Response: Developing a new service in Craven to replace The Ghyll would require significant capital investment and staffing such a setting would be expensive and would not help generate the level of savings required.

I would like to see a significant part of the funding ringfenced for this purpose developing local services if the Ghyll closes eg. 50%. The plan to close Beck House and the Ghyll identifies a capital value for the sites, and an ongoing cost saving of £456 000 per annum. Against this there seems to be a proposed investment of around £79 000 in services in replacement, combining the outreach service, transport costs and proposed overnights at Nidderdale for Craven resident children and young people. Otherwise I think that a very disproportionate cost saving for the county as a whole will be made at the expense of services in Craven, leaving a second class service in Craven while other areas are relatively unscathed by the cost saving. A number of families look outside of North Yorkshire to resources in other local authorities- for example AWARE (Addingham); Phoenix stay and play (Keighley); LS29 (Ilkley), and it may be worth commissioning support from some of these existing providers. One of the difficulties for care agencies- similar to the dilemma faced by the Ghyll- is that there have not been enough service users for their services to remain viable. We have previously had a long provider list, but this has dwindled away because referrals to them became too infrequent. I don't know if that can be overcome by inviting a tender for service provision, or whether that would be seen as not permissible. Discussions about community resources for day care eg. SELFA have so far led to little. Day care for people with profound disabilities will need specialist facilities including changing facilities, but the plan is not to replace the Ghyll with a smaller specialist building, which many people were anticipating, but with no building at all. so, access to suitable community buildings not owned by DCS should be identified before the decision to close the Ghyll is made. Sufficiently skilled family based short breaks carers would be a useful asset, providing they also have a home which is suitable for the specific disability needs of the young people placed there. This was a stumbling block in a previous scheme which set aside £300000 for adaptations countywide. I would want to see a focus on service provision in different parts of Craven. North Craven families have traditionally struggled to access services. Services are more expensive to provide in highly rural areas, and the cost may need to be a mixture of personal budget and additional funding.

Response: A significant capital investment is being made to improve facilities at Nidderdale which will serve those children in the west of the county who need such a resource. While it is important that we have a county wide offer the low numbers of families and disabled young people and dispersed geography makes it difficult to warrant such an expensive service in one part of Craven. We are in discussion with Brooklands School about sharing it as a base to deliver day care after The Ghyll is no longer available. Meeting assessed needs in North Craven is even more challenging because of the sparse numbers and difficulty in obtaining providers but we want to keep them involved in helping us meet need in that area.

Holiday clubs that take siblings are important for families

Response: If the Ghyll closed, holiday club provision will be offered locally by the outreach service, expanding this in the future may be considered once the service has stabilised.

FURTHER COMMENTS:

The children attending The Ghyll are happy and familiar with the setting. There needs to be massive consideration on transition planning for children and parents.

Response: There is an established skilled team at Nidd CRC and when offering a new service the staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully. We anticipate that the Skipton outreach team would be made up of the skilled staff remaining at the Ghyll.

This is limiting opportunities for families who live in the Craven area and I feel it is disadvantaging an already disadvantaged part of the community. I think with more joined up thinking and approach there could be great ideas and opportunities to be had for young people and young adults in the area by combining some areas of the service with people up to the age of 25.

Response: Combining services for children and adults can be complex. Residential settings that combined would have to be Registered with both Ofsted and CQC. Keeping vulnerable young people and adults safe becomes more difficult if client groups are mixed. Our aim is to have sufficient community services in Craven for children who need day care in the community and for children and carers who require an overnight service to receive it in Nidderdale.

but I ONLY agree if you guarantee the following: 1. Transport is provided to and from home/school to Nidd CRC 2. Transport time is not part of the allotted respite hours, they are additional. Respite is not spent travelling. 3. No.of nights/hours are maintained. 4. Transfer to the new service is done asap BEFORE staff at the Ghyll start to leave (as they will once the decision is made) so there are no gaps in respite.

Response: Transport has been included in the proposals. Young people receive an assessed level of service and therefore the Local authority has a duty to provide this level of need and therefore this will continued to be planned and met. Careful transition planning will take place and has already taken place for some young people transferring from The Ghyll to Nidd CRC. The plan is to provide a smooth transition that is appropriate for the young person. Gaps in service will be last resort.

1 MP Enquiry from Rt Hon Julian Smith, following an email from a member of the Skipton Constituency who is a Resource Worker at The Ghyll.

Response: Replied to by the Assistant Director on 4th April.

You will have no idea of the time and effort it takes to get children somewhere safe so you can spend a few hours with your other children giving them some desperately needed time where they are made to feel they are important too and not keep getting distracted by your child having a seizure or trying to pull out their feeding tube.

When your children ask to go out to the park or the pictures, we all know it is time consuming getting children out of the house but with a disabled child this takes even longer, a few hours respite lets us do these things with our able children.

You will have no idea of the parents who go out to work, to keep some sense of their self and bring in some desperately needed extra money, who would be penalised and forced to rely on even more government handouts. They are struggling to find suitable care as it is being taken away from them, they may have to leave their jobs, leaving them vulnerable to poor mental health as their brief bit of respite is getting ever smaller. They are getting older and children getting bigger making it physically more demanding.

Response: The local authority recognises that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities. The local authority plans to enhance local opportunities and experiences by working in partnership with the local special school and other agencies. The Disabled Children's Service will continue to assess young people who meet the criteria and signpost and refer them to service in line with the outcome of their assessment of need.

Transport has been included in the proposals. Young people receive an assessed level of service and therefore the Local authority has a duty to provide this level of need and therefore this will continued to be planned and met. Careful transition planning will take place and has already taken place for some young people transferring from the Ghyll to Nidd CRC. Estimated costs for transport for young people currently using The Ghyll have been

calculated and been included in the financial model. Travel time will be carefully managed, by looking at transporting from the shortest distance (in some cases from school) if this helps young people and families. Discussions around patterns of overnights will take place with families to reduce the amount of journeys a young person has to have to access their stays whilst ensuring their family continues to have a regular short break. Any transport provided will ensure that the young person has an appropriately trained escort to support them during their journey. Nidd CRC already have young people travelling to receive a service and we will use this experience to ensure the best transition for those who may have to travel from the Skipton area. There is an established skilled team at Nidd CRC and when offering a new service staff undertake home visits, planning meetings and regular contact with families to build relationships and get to know the young people. Planned introductions and visits will take place to ensure both the young person and their family are comfortable with the service offered. Regular contact is maintained in order to make sure that all have the most up to date information and that the young person's needs are being met fully.

We need our respite as he has severe autism and doesn't sleep well. He also needs to be kept occupied at all times and The Ghyll provide this service. They do a lot of activities with him and he enjoys going there. The staff are excellent with our son and know him well. It's a relief we can send him there knowing he is well looked after and this gives us peace of mind. The Ghyll is the only place we could send him and this provision is essential for our Wellbeing. To close this would affect a lot of families and children in the Craven area. I don't agree with the closure of The Ghyll and we would not get the proper help and support from elsewhere. We need this provision for our son.

Response: The local authority recognises that the closure of a local service has a significant impact on families and there are concerns about the proximity of other Children Resource Centres in the county. All Children's Resource Centres follow the same policies and procedures and it is a priority for them to build positive relationships with the young people and their families who access them. Whilst an overnight service would not be local if The Ghyll was to close, carefully planned transitions and introductions would be made to any new service. Regular contact would be maintained and information would be shared in order to ensure the most effective transition for all involved. The outreach service would remain locally to meet day care needs within the area and access local activities. The local authority plans to enhance local opportunities and experiences by working in partnership with the local special school and other agencies. The Disabled Children's Service will continue to assess young people who meet the criteria and signpost and refer them to service in line with the outcome of their assessment of need.

This is the only respite centre that we can currently use for our son as we don't have any immediate family to help us. Travelling to other resource centres which are not in our area would cause our son distress as the travelling time would be at least an hour is not more. We need our respite as he has severe autism and doesn't sleep well. He also needs to be kept occupied at all times and the Ghyll provide this service. They do a lot of activities with him and he enjoys going there. The staff are excellent with our son and know him well. It's a relief we can send him there knowing he is well looked after and this gives us peace of mind. The Ghyll is the only place we could send him and this provision is essential for our Wellbeing. To close this would affect a lot of families and children in the Craven area. I don't agree with the closure of the Ghyll and we would not get the proper help and support from elsewhere. We need this provision for our son.

Response: The local authority recognises the excellent work the staff at the Ghyll do in order to provide good experiences to the young people who they provide a service to. The plan is for these skilled staff to continue to provide an outreach service in the local area, however, overnights would have to be provided from a different resource. The Ghyll CRC and Nidd CRC already work closely together and any young people who transfer to Nidd CRC would have a carefully planned transition, with staff working together and liaising closely with families to ensure all information is shared in order to provide the best service for the young people. All the CRCs work hard to provide a range of activities and experiences for young people. Transport has been considered in the proposals and all transport provided would ensure a trained escort to support in the journey to other services.

Your alternative is not suitable, it is too far to travel to Harrogate for respite, the A59 is closed again and the diversions are making the journey much longer. It's impractical, respite time should not be spent travelling. What happens to tea visits and day care in the holidays. If my child ends up in hospital she ends up in a strange environment and none of the staff know her or have access to her medical notes which sounds unsafe. If I have to attend to her while in respite which has happened and recently, it will take me an hour to get there which potentially will mean a hospital visit which would have been avoided if she was in Skipton. Craven is a massive area not just Skipton and to expect children and parents to travel to Harrogate in the winter months is ill thought out, it is not for the best interests of the children. Rumour has it that Brooklands school will be used, I sincerely hope not, after spending all day there my child will not want to stay any longer just so she can have a tea visit, how many teenagers want to spend any longer in school than they have to, just because they have additional needs does not mean that you can treat them differently to 'normal' teenagers.

Response: We do not propose that day care for Craven children is delivered in Harrogate. Only children who require an overnight short break will have to travel to Nidderdale. While this is regrettable the cost of transporting the children is significantly lower than that in keeping The Ghyll open for a low number of children.

This is a vital resource and respite for parents which is a godsend. It is something which unless you have a child with a disability, you may underestimate its importance. It is a duty of those more fortunate in society and lucky by birth to provide for those less fortunate. For parents who have disabled children as well as other children it also provides an opportunity to spend more time with those other children as disabled children are a full time commitment and siblings inevitably suffer. It is a shame that the most vulnerable in society have been chosen to bear the brunt of any cutbacks. I think as a facility the Ghyll must remain in its current capacity as unfortunately there is always going to be a demand for its services and centralisation of services is not the answer. As a day care facility the proposed facility would be a 1 and a half to 2 hours round trip for parents to drop children off so could involve 3-4 hours of travel for each session which is wholly unreasonable. To conclude I think it is vital that the Ghyll remains open in its current guise.

Response: We recognise that families value The Ghyll, this difficult proposal has been made to safeguard the wider service for disabled children and their families and we have tried to maintain the outreach service for those children who need it in Craven.

I think rather than looking to establish new services which are not as effective or practical as a solution that already exists is rather pointless. I think a lot of councils are wasting a lot of money looking for solutions for problems that don't really exist and are wasting taxpayers money. To this end I hope that a decision for common sense is made.

Response: This proposal has been put together to be the least disruptive way of achieving the required saving while safeguarding services.

Cannot happen.

Response: All responses obtained during the consultation will be included in the final documents submitted for decision.

I know this will affect myself and other families who use the services.

Response: We recognise the valuable service that the Ghyll offers and the impact on families if it should close.

I think families/people with disabilities have enough to worry about than to think about using a service 25 miles away. If the service is kept local then in my opinion, it will encourage people to use it and it will be more accessible.

Response: The Ghyll staff and environment have provided a good service for young people and their families, however, the numbers of young people using The Ghyll has been decreasing over the last 3 years and this is proving to be an expensive service to run on limited and diminishing overnights, also as the number of young people using The Ghyll has decreased the lack of peer group and level of activities and opportunities in comparison to other sites has also become more limited. If the decision to close the CRC is agreed then the overnight service will move but the proposal is to provide the day care, tea stay, and holiday service locally. Initially this can still be provided using The Ghyll as the base, however, we are exploring options and in discussions with Brooklands school regarding a future service base.

I can fully appreciate the financial pressures that the local authority are under, and that the Ghyll is an expensive service. But because the closure plan is perhaps a way that the authority can make significant savings while impacting a relatively small number of families, we should not lose sight of the fact that it will have a very strong negative impact for those families. My worry is that more families will break down, and the local authority will need to make more very expensive residential placements. It may only take 2 such placements to wipe out all of the savings proposed in this scheme, if a typical residential placement is £200- 300000 per annum.

Response: Young people whose carers require an overnight short break will still receive them and our aim is to keep families together by offering services which support and sustain them in their caring role.

Yes that will be good to develop other services in Craven but The Ghyll is ideal place for children and families as well as children and staff all familiar to each other

Response: We recognise how much families value The Ghyll.

Young People's Consultation

Ongoing consultation with the young people regarding the service they receive takes place within the CRCs but specific sessions to focus on the public consultation were offered during the consultation period. Due to the nature of the young people's communication needs the consultation questions were adapted to gain the young people's views about the service they use and what is important to them.

The Ghyll

Young people were given the opportunity to engage in consultation sessions over the May half term holidays. A representative from Flying High attended to support the young people. 7 young people were present at these sessions and 4 chose to provide some feedback. Consultation took place using talking mats, symbols, photographs, verbal response and behaviour.

How do I feel about The Ghyll?	What I like at The Ghyll	How I like to travel	What is important to me
No response	Showed symbols for swing, roundabout, slide, trike, sandpit, playroom	Showed symbols Bus, car, long and short roads	Showed symbols for bed, food, stairs and adapted bath
No response	Showed symbols for playground, paddling pool, sandpit, roundabout, animals	No response	No response
Facial expression and excitement	No response	No response	No response
Picked up photo of Ghyll and indicated he did not wish to continue the session	No response	No response	No response

Tools were available at the Ghyll to revisit the consultation questions should the young people want to engage at a different time.

Nidd/Beck

Young People were given the opportunity to engage in consultation sessions over the May Half term holidays.

10 young people chose to engage. Consultation took place using talking mats, symbols, photographs, verbal response and behaviour.

How do I feel about Nidd/Beck?	What I like at Nidd/Beck?	How I like to travel
Smiling	- No response	Minibus
Happy, excited, safe	Garden and seeing friends	White bus, walking and tractors
Happy	Going out and listening to music	Car
Happy and Sad (miss mum and dad)	Food new friends	Car
Smiling laughing	- No response	- No response
Happy	- No response	Walks, not bus as too noisy
Touched happy and sad symbols	Touched happy and sad but appeared happy and relaxed	-No response
Yes I like it	Seeing friends	- No response
Yes, he likes and dislikes the staff (Question too complicated)	Going home, swimming, playground, music, computers, drawing, watching TV, sandpits, school, Beck house, parks, walking dogs, rollercoasters. Likes bananas, fish, ham, cake, apple juice, pizza, gravy and cheese. Does not like shops, cinema and mcdonalds	Walks, taxi, trains, tractors, planes and buses
Happy (most specific answer of them all)	Yes to all symbols: bed, bath, garden, accessible table, paddling pool, mum and dad.	Pointed at all forms of transport and laughed

Tools were available at the CRCs to revisit the consultation questions should the young people want to engage at a different time.

Equality impact assessment (EIA) form: evidencing paying due regard to protected characteristics

(Form updated May 2015)

Disabled Children's Services Realignment

If you would like this information in another language or format such as Braille, large print or audio, please contact the Communications Unit on 01609 53 2013 or email communications@northyorks.gov.uk.



যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔

Equality Impact Assessments (EIAs) are public documents. EIAs accompanying reports going to County Councillors for decisions are published with the committee papers on our website and are available in hard copy at the relevant meeting. To help people to find completed EIAs we also publish them in the Equality and Diversity section of our website. This will help people to see for themselves how we have paid due regard in order to meet statutory requirements.

Name of Directorate and Service Area	Children and Young People's Service - Inclusion
Lead Officer and contact details	Jane Le Sage Assistant Director Inclusion – CYPS
Names and roles of other people involved in carrying out the EIA	Eve Walker – Service Development Manager Katherine Jane Clarke – Registered Inclusion Manager Vicki Connelly – Project Manager
How will you pay due regard? e.g. working group, individual officer	Considerations when developing proposals. During public consultation, and following this, consideration will be undertaken to any equalities impact prior to any decisions being taken
When did the due regard process start?	The governance framework around developing the consultation for the proposed Children's Resource Centre Realignment began in November 2017, following the original consultation for the Disabled

	Children's Service strategy which took place in 2015 and included options for the proposed closure of 1 or more Children's Resource Centres.
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Section 1. Please describe briefly what this EIA is about. (e.g. are you starting a new service, changing how you do something, stopping doing something?)

This EIA considers the impact of the changes arising from the proposed changes of the current Children's Resources Centres which provide services and support to disabled children, young people and their families/carers.

Section 2. Why is this being proposed? What are the aims? What does the authority hope to achieve by it? (e.g. to save money, meet increased demand, do things in a better way.)

What is being proposed?

The proposal is to develop the Annex building located at Nidderdale Children's Resource Centre to accommodate Children and Young people whose needs are currently being met at the Nidderdale House Satellite Service at Beck House (Harrogate), and The Ghyll (Skipton).

Why is it being proposed?

The review of this service area commenced as a result of reductions in the budget requiring savings to be made. However, the review has been approached on the basis of improving services available to disabled children and young people and their families.

The improvements will aid the ability to provide the changes proposed through the revised Hub Delivery Model by enabling a range of services in order to meet needs more appropriately and provide greater opportunities for young people to access different activities whilst receiving their short breaks.

What does the authority hope to achieve by it?

The Council is ambitious for disabled children, young people and their families and seeks to modernise and improve the environment in which services for disabled children and young people are delivered.

The proposed developments also seek to make efficiencies and save money due to reduced budgets for services for disabled children and young people as part of the Council's 2020 programme whilst ensuring that the Council's statutory duties are still met.

Section 3. What will change? What will be different for customers and/or staff?

The key areas which will change for customers and staff are:

- Families accessing overnight short breaks in the Craven area and at Beck House will receive provision in Harrogate at Nidderdale CRC.
- Opportunities for children, young people and their families to engage with peers - Beck and Nidd are currently separated based on disability rather than friendship and age groups. Developing the annex provides more opportunities for children to mix and develop similar skills and interests and participate in group work etc.
- Short breaks will be enhanced by equipment and resources being used from one site to develop experiences for young people using Children's Resource Centres, and increase consistency within the service.

- More fluid service on site where young people can visit each other and develop skills without being hindered by building layouts and distance.
- Creation of an outreach service within Skipton to provide day and holiday care
- Reduction in staff mileage claims as staff won't be travelling between establishments
- Revised staffing structures for support staff to accommodate transition of children and young people (reduction in number of sleep in staff required)
- Reduction in fixed staff e.g. maintenance, cook etc plus Registered Manager and Deputy Manager.
- Extension of car park at Nidderdale CRC to accommodate additional traffic
- Location for Children and Young People accessing support and provision
- More cohesive team, with better coordination of Hub activities (currently confusing over separate sites).

Transport would change for

- Children who access provision at Beck House and attend Springwater will no longer be able to walk to and from resource centres
- The Ghyll families are predominately 20 miles away from Nidderdale Children's Resource Centre, three current users live further away. There are a few current users who live further away and would be required to travel up to 30 miles.
- Staff at the Ghyll would travel to an alternative working environment at Nidderdale House which would be reimbursed in line with the corporate policy by NYCC for 12 months

Section 4. Involvement and consultation (What involvement and consultation has been done regarding the proposal and what are the results? What consultation will be needed and how will it be done?)

Previous Consultation:

Current Families and staff were consulted on the proposed strategy in 2015. In October 2016 and March 2017 families were engaged with around the Hub Model and using CRC's differently. March 2017 was open to all DCS families in general.

Included option of possible closure (2015)

Current consultation

- 90 day consultation with families/care providers of children and young people accessing provision at Nidderdale House, Beck House and The Ghyll, as well as all families/care providers of disabled children within North Yorkshire.

- 30 day staff consultation for staff who are currently located at The Ghyll Children's Resource Centre. The Authority deems that it is not necessary to undertake consultation with staff currently working at Nidderdale House and Beck House as they are resourced under one rota covering both sites.

Section 5. What impact will this proposal have on council budgets? Will it be cost neutral, have increased cost or reduce costs?

Cost Neutral – No

Increase Cost – No

Reduced Cost - Yes

Please explain briefly why this will be the result.

- Increased mileage claims – staff will be travelling to Nidderdale House (who previously worked at the Ghyll) There may be some deployment opportunities at Nidderdale House which would result in some initial mileage costs for a protected period of 1 Year. These would not be ongoing costs once the protected period has ended.
- Reduced mileage claims – staff won't be travelling between Nidderdale and Beck House. Currently staff work across 2 sites and may travel in between the sites which incurs travel costs. By merging the sites the mileage between 2 sites will be no longer be claimed.
- Reduction in fixed staffing costs. Possible reduction in support staffing costs. The Ghyll is currently running with significant vacancies. These will not be filled if the decision to close the Ghyll is approved. There would be minimal deployment options. There would be initial costs incurred by redundancy and retirement costs for remaining staff members but longer term these costs would be savings. Support staff would include general assistant, handyman and cook.
- Staff team maximised under the management of Nidderdale Registered Manager
- Reduced premises related costs
- Release of capital receipt from the sale of the buildings

Overall budget for disabled children, young people and their families will be reduced between 2018-19 and 2019-2020.

Section 6. How will this proposal affect people with protected characteristics?	No impact	Make things better	Make things worse	Why will it have this effect? Provide evidence from engagement, consultation and/or service user data or demographic information etc.
Age	X	X	X	<p>Children, Young People and Their Families:</p> <p>In the short term there is a potential for negative impact on children and young people and their carers who have been used to the current services as change can be seen as challenging and raising anxiety. However, it is anticipated the benefits afforded by improved services and facilities will mitigate the impact on a longer term basis. The local authority would work closely with families to ensure the transition is planned carefully and if families do not wish to access Nidderdale CRC alternative options to meet need would be discussed with them</p> <p>Staff currently working at They Ghyll:</p>

				<p>Staff currently working at the Ghyll may have further to travel during their commute to work</p> <p>Different work base may create disruption.</p> <p>Majority of staff working at The Ghyll work part time hours –the amount of travel for the percentage of hours worked will increase.</p> <p>It is likely to have a higher proportion of impact upon staff in this category given the current staffing profile. However the outreach team will be based in the Craven area.</p>
Disability		X	X	<p>Children, Young People and Their Families:</p> <p>The development will impact on families with disabled children that access overnight short breaks. However the development represents an improvement in provision and experiences available to children. Needs will continue to be met locally through development of an outreach service in Skipton. Discussions are underway with Brooklands School to secure a service level agreement for use of the school for day and holiday care provision</p> <p>Centralising CRC provision in the Harrogate area could mean longer journeys from home for some children and young people. Families will be supported to review their personalised programme of support in case they wish to make some changes.</p> <p>Travel times and distances will be minimised where possible.</p> <p>The adaptations will greatly improve facilities and accessibility for children and young people</p> <ul style="list-style-type: none"> • A lift will be installed to allow young people to access different floors and enable further interaction with peers. • Kitchen will have height adjustable layouts – hobs etc. to provide more opportunities to participate in cooking and independence work (current kitchen is inadequate as young people in chairs cant access easily). • New building will have a “safe space” which the current buildings don’t have. This will negate the current use of bedrooms for safe space which can provide mixed messages to children.

				<ul style="list-style-type: none"> • Access to the grounds – developing an allotment, woodland walk and current sensory gardens. <p>Positive Impact on Staff: There will be a positive impact for any staff with disabilities as the newly refurbished annex will be accessible and they will form part of a larger team</p> <p>Negative Impact on Staff: There is a potential negative impact for staff due to extended travel/commuting time.</p>
Sex (Gender)	X			No identified impacts. The current population of the CRCs there is a higher proportion of males to females.
Race	X			It is anticipated there would be no identifiable impact on specific ethnic groups as a result of the project, however the LA will look at the profile of specific groups potentially affected to see if there are any differences and build them into the options accordingly throughout the consultation.
Gender reassignment	X			No identified impacts
Sexual orientation	X			No identified impacts
Religion or belief	X			No identified impacts
Pregnancy or maternity	X			No identified impacts
Marriage or civil partnership	X			No identified impacts

Section 7. How will this proposal affect people who...	No impact	Make things better	Make things worse	Why will it have this effect? Provide evidence from engagement, consultation and/or service user data or demographic information etc.
..live in a rural area?			X	<p>Children, Young People and Families: Some family based overnight short breaks would be made by the foster care service in more rural locations. This would mean more localised provision and shorter journeys for some children and young people. Some families may wish to review how their personal budget is used to meet assessed needs.</p> <p>The majority of young people which receive short breaks at The Ghyll will have further to travel although the local authority will minimise this impact where possible e.g. by picking up from school</p>

				Staff: Further to travel – the majority of staff currently working at The Ghyll live within Skipton area.
...have a low income?		X	X	Staff: Possible long term incurred cost due to extended travel/home to work commute. Families Possibility of more flexible overnight arrangements by ability to provide back to back breaks. More flexible support for families Redeveloping the site will provide more opportunities to embed the Hub Model and provide varied provision which may be more appropriate to meet the needs of families child care than current service delivery. The hub model will provide daycare, community support, holiday clubs and outreach which increases the options for young people and there families and may reduce the need for overnights provision as their needs will be met more appropriately in alternative ways.

Section 8. Will the proposal affect anyone more because of a combination of protected characteristics? (e.g. older women or young gay men) State what you think the effect may be and why, providing evidence from engagement, consultation and/or service user data or demographic information etc.

The risk of young people post 16 with significant disabilities managing the transition from Skipton to Nidd House to receive services, when they will be entering adult services at 18 and going through another potential change in service. Their level of disability may their ability to manage multiple transitions in a short timeframe extremely difficult and disruptive for them. Some young people may find the travel alone more difficult.

It may be that we source more local short term short term support in the interim whilst they turn 18 to minimise the journey and change of service to Nidd. It maybe that adult provision is considered earlier than their 18th birthday to minimise the amount of changes they have to manage.

If their service transferred to Nidd we would consider how they receive their service to try and minimise the amount of trips they have to make, e.g delivery in consecutive periods.

If the decision is to transfer the service from the Ghyll to Nidd is confirmed planned visits to Nidd and joint activities with Nidd young people and staff will be planned in order to minimise the impact of transition. (Joint activities between the CRCs are already promoted during holiday clubs to promote familiarity).

Section 9. Next steps to address the anticipated impact. Select one of the following options and explain why this has been chosen. (Remember: we have an anticipatory duty to make reasonable adjustments so that disabled people can access services and work for us)	Tick option chosen
1. No adverse impact - no major change needed to the proposal. There is no potential for discrimination or adverse impact identified.	

2. Adverse impact - adjust the proposal - The EIA identifies potential problems or missed opportunities. We will change our proposal to reduce or remove these adverse impacts, or we will achieve our aim in another way which will not make things worse for people.	
3. Adverse impact - continue the proposal - The EIA identifies potential problems or missed opportunities. We cannot change our proposal to reduce or remove these adverse impacts, nor can we achieve our aim in another way which will not make things worse for people. (There must be compelling reasons for continuing with proposals which will have the most adverse impacts. Get advice from Legal Services)	X
4. Actual or potential unlawful discrimination - stop and remove the proposal – The EIA identifies actual or potential unlawful discrimination. It must be stopped.	
<p>Explanation of why option has been chosen. (Include any advice given by Legal Services.)</p> <p>Following original consultation with Children and Young People’s families in January 2015, the possibility of closing a Children’s Resource Centre was delayed whilst alternative delivery models were created and trialled throughout development of The Hub Model to ascertain the impact of delivery an alternative service on the Inclusion Budget.</p> <p>Whilst feedback from the pilot provision has concluded that the revised model meets the needs of the Children and their families and provides additional choice and support in provision, there is a need to ensure CRCs remain cost effective and have the capacity for continuous improvement. it is unlikely that it will bring in the income required to reduce the amount of savings needed within the DCS Budget.</p>	

<p>Section 10. If the proposal is to be implemented how will you find out how it is really affecting people? (How will you monitor and review the changes?)</p> <ul style="list-style-type: none"> • Engagement sessions with PACT • Key local indicators designed to enable benchmarking of impact on staff and families will be monitored and managed throughout the process. • Ongoing consultation and feedback from staff and families • Questionnaires after implementation • Feedback at North Yorkshire Children’s trust board • Feedback gathered at CRC Team Meetings • Monthly meetings with Inclusion Management Team to feedback any issues which will be fed through the Project Board and Inclusion Programme board for direction and resolution • 6 and 12 month Post Implementation Reviews

<p>Section 11. Action plan. List any actions you need to take which have been identified in this EIA, including post implementation review to find out how the outcomes have been achieved in practice and what impacts there have actually been on people with protected characteristics.</p>				
Action	Lead	By when	Progress	Monitoring arrangements
Review of personalised packages of support for all families	Social workers	December 18		Via Service Manager and DCS Project Board
Transition planning for	Social Workers	December 18 or earlier if move to		As above

individual children moving to Nidderdale from Beck or the Ghyll		Nidd CRC is before		
Post Implementation Review	Service Manager	December 2019		DCS Project Board and CYPLT

Section 12. Summary Summarise the findings of your EIA, including impacts, recommendation in relation to addressing impacts, including any legal advice, and next steps. This summary should be used as part of the report to the decision maker.

The EIA acknowledges that there will be an impact on families based in the Craven area particularly in terms of the distance to the CRC and the anxiety over transition.

The local authority intends to address these concerns through a variety of steps which include:

- Review of the support plan for families who do not wish their child to travel to Nidderdale to see if they wish to use their indicative budget differently.
- Careful transition planning for families with children moving to Nidderdale
- Maintain a locality presence through the outreach team
- Minimising transport issues through flexible planning of overnight breaks and pick up locations

However, it is anticipated the benefits afforded by improved services and facilities will mitigate the impact on a longer term basis. The proposed model provides a sustainable cost effective and high quality provision which offers greater social opportunities for children and young people.

A further impact will be staff being potentially deployed to positions at Nidderdale. There are a number of staff vacancies at The Ghyll currently which will lessen the impact upon staff if we decide to freeze these posts or recruit to temporary positions. There will be a further impact of increased mileage from Skipton to Killinghall.

If the proposals are approved, it is envisaged that the relocation of the Beck service to the Nidderdale CRC site, will only transfer once the redevelopment has taken place and it is envisaged that this may have positive impacts for the children and families using this service.

If the proposals are approved, there will be disruption in the Nidderdale service whilst the redevelopment buildings works take place, however, close liaison with property should minimise this by being able to plan the service around the work and therefore lessen the adverse impact.

Section 13. Sign off section

This full EIA was completed by:

Name: Eve Walker

Job title: Service Development Manager

Directorate: CYPS

Signature:

Completion date:

Authorised by relevant Assistant Director (signature):

Date: